



Why Modern Business Communications is Killing Productivity (and what you can do about it)



September 1, 2020

Email

$$\frac{\text{daily deleted}}{\text{seconds}} \times 250 \div 3600 \approx \text{hours per year spent hitting the delete key}$$

Short list of email improvements:

1. Every email should require _____
2. Use _____ outs (early!)
3. Manage the _____
 - D
 - E
 - P

White paper at www.millswyck.com/speaking-resources/

Meetings

1. **Why** are we here? (Create _____, not _____)
2. **Who** has to be there? (Have _____ for _____)
3. **What's** next? (_____ when we're _____)
 - S
 - S
 - W

How many meetings per week do I attend? Worth my (our) time?

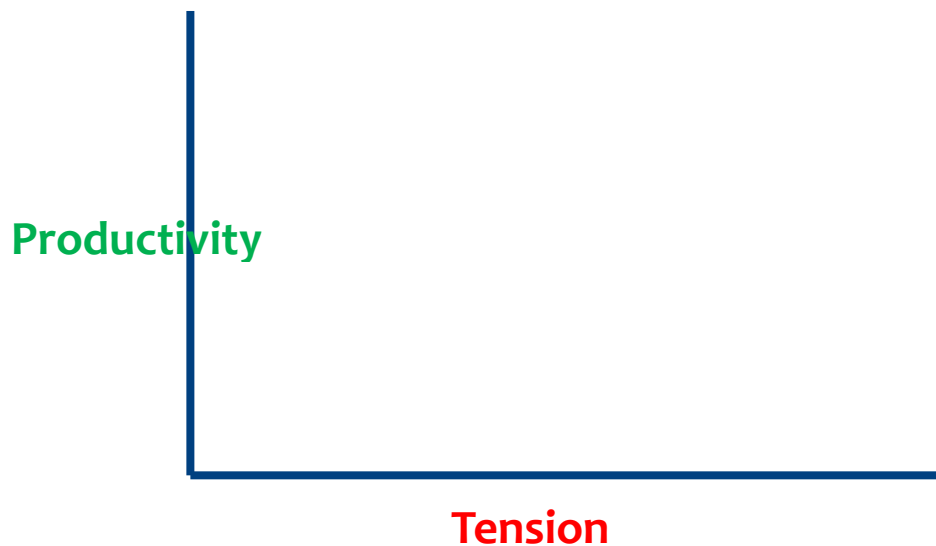
Visual aids

	Slides	Handouts	Notes
Purpose			
Intended user			
When used			

Reasons to have a visual

1. To reinforce an important _____
2. When it's _____ or _____ with a visual
3. To make a point from _____
4. To show _____
5. To connect with audience _____

Communicating for results – Changing a culture



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